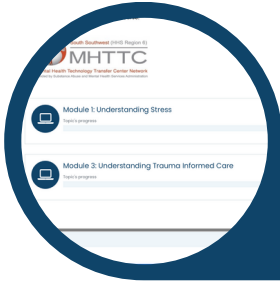


How to Navigate a Course



Beginning a Course

1

Click on the top left module to begin a course. Complete each activity from the top down. Moving on to the next activity is restricted until the previous one is complete.



Course Activities

2

Each course features different activities which include learning modules, lessons, quizzes, PDF files, webpage links, and videos. Moderated courses feature forums and assignments.



General Tips

3

Google Chrome and Firefox are most compatible with HealthKnowledge, disable your pop-up blocker, click on “Course Sections” in the left-hand menu bar or use the bread-crumbs menu at the top of each course for navigation, and if an activity isn’t marking complete refresh your webpage.



Technical Support

4

If you are experiencing any issues, contact the HealthKnowledge help desk. You can request help in English or Spanish.

<https://hek.zendesk.com/hc/en-us>