

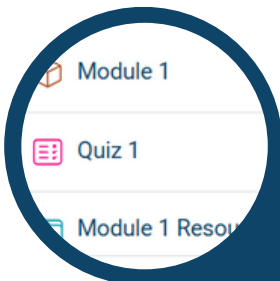
How to Navigate a Course



Beginning a Course

1

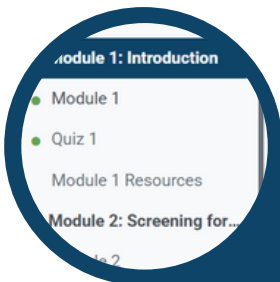
Click on the first topic at the top of the course to begin. Complete all activities inside all topics in order. Moving on to the next activity is restricted until the previous one is complete.



Course Activities

2

Each course features different activities which include learning modules, lessons, quizzes, PDF files, webpage links, and videos. Moderated courses feature forums and assignments.



General Tips

3

Google Chrome and Firefox are most compatible with HealtheKnowledge; enable your pop-up blocker; use the left-hand menu or the breadcrumbs menu at the top of each course for navigation; if an activity isn't marking complete, refresh your webpage.



Technical Support

4

If you are experiencing any issues, contact the HealtheKnowledge help desk. You can request help in English or Spanish.

<https://hek.zendesk.com/hc/en-us>